

Mascoma Community Healthcare
Board of Directors Meeting
Mascoma Community Health Center
October 21, 2019

MINUTES

In attendance: Voting Directors: Scott Berry, Tim Jennings, Sean Murphy, Denis Salvail, Mike Samson, Alice Schori, Katie Silvius, Peter Thurber, Karen Wolk. Recorder: Roger Lohr.

1. Call to Order and Announcements

Peter Thurber called the meeting to order at 6:10 PM. The meeting was to have a different format than previous MCHC Board meetings and there was supposed to be a discussion with a representative from the USDA (never arrived) followed by an Executive Session.

The previous MCHC Board meeting minutes approval was tabled.

2. Director Report

A. Patient Count

The patient count as of October 21, 2019 is 3,232.

B. Dental Report

In October, Dr. Takach was on vacation and attended a conference missing 7 days from the MCHC dental operations. A letter summarizing the conference was distributed to the Board. Productivity and efficiencies should be applied to the operation as a result of attending the conference. There will be part time dentist and assistant positions advertised to help meet the demand for dental services at MCHC.

C. Collections

One hundred accounts have been sent to a company for collection (\$10 per account). Five letters will be sent to collect and afterward there will be verbal contact to collect. Funds collected will be given to MCHC. The accounts are beyond 120 days overdue. Some of the overdue accounts are self-pay and some are co-pay or payments associated with deductibles. There are currently about 500 patients in arrears (valued at \$180,000) and Scott Berry stated that he has reviewed about 200 of them. The total accounts receivable is above \$392,000 currently and the uncollectible portion is within that amount.

D. FQHC and HealthFirstFamily

There has not been any further information regarding the FQHC application or scoring on the decisions. HealthFamilyFirst will do a Medicaid enrollment and eligibility presentation for the public at MCHC. Medicaid is now available for dental services in New Hampshire. MCHC will promote this Medicaid event scheduled for Saturday, November 2 at 10:00 AM.

E. Genoa Healthcare Pharmacy

The Genoa Healthcare company has contacted MCHC to discuss operating an in-house pharmacy at the clinic.

F. Insurance Accepted

The Board discussed that there are 143 insurance companies accepted at MCHC and more dental insurance is accepted at the clinic compared to most private dentists. It was suggested that the MCHC website post this insurance information and update it during the year. It was stated that Delta Dental has paid \$121,000 to MCHC for services and there is about \$60,000 outstanding currently from the company.

G. Flu Shots

There will be free flu shots offered at MCHC on Thursday, October 31.

3. Art Exhibit Open House

The art exhibit open house had about 60-70 attendees including public and staff. The speech by Gary Hamel was well received and it may have motivated others to get involved with MCHC. The committee that has been involved with the art exhibit included Thurber, Silvius, and Murphy. A proposal and agreement associated with the art exhibit and other potential similar efforts will be forwarded to the Board.

4. Executive Session

The Board moved to enter Executive Session (Jennings, Salvail). The Board meeting was then recessed and the Board entered Executive Session at 6:50 PM.

The public Board meeting was reconvened at 8:12 PM

5. Adjournment

Samson moved to adjourn the meeting, seconded by Schori. All voting attendees approved.

The meeting was adjourned at 8:12 PM.

The next MCHC Board meeting is scheduled for Wednesday, November 6, 2019 at 6:00 PM.

TASKS:

1. Send task list developed at the Retreat to Board members. Job descriptions for officers.
2. Send agreement and proposal associated with art exhibit to Board members.