

MASCOMA COMMUNITY HEALTH CENTER

Right Care. Right Cost. *Right Here.*



OFFICERS and BOARD of DIRECTORS

Scott A. Berry, MS, Canaan, Executive Director Mascoma Community Health Center

Mr. Berry has been involved with Mascoma Community Health Center since its early stages. He co-authored the successful grant application to USDA, winning \$3.4M in long-term low-interest loans to build and equip the Health Center. He has served on the Board since 2016 and assumed the role of Executive Director in April 2019.

Formerly, Mr. Berry served as a Research Project Director for both The Dartmouth Institute of Health Policy & Clinical Practice and Dartmouth SYNERGY: Clinical & Translations Science Institute. Most recently he has supported the work of an NIA/NIH grant Advancing Measures for Risk Adjustment and Performance Assessment. He is the program lead for the Community Engaged Research Core of SYNERGY.



Mr. Berry was the Chief Operating Officer of the Northern New England Accountable Care Collaborative, LLC (NNEACC). Formed by three healthcare delivery systems (Dartmouth-Hitchcock, MaineHealth, Eastern Maine Health Systems) and Dartmouth College, NNEACC developed a new software application suite utilizing advanced analytics and predictive modeling to help clinicians and administrators manage ACO patient populations to better health at lower costs.

Before joining NNEACC, Scott was the Senior Director of Value Performance, Measurement, & Patient Safety (VPMPS) at Dartmouth-Hitchcock Medical Center. VPMPS is responsible for regulatory and patient safety performance, quality metrics, and The Value Institute; a program dedicated to improving the capacity of care providers to achieve innovative and sustainable change in the value (quality/cost) of care processes. In addition, Scott guided the development of clinical population health transformation pathways in adult diabetic care, total knee replacement, congestive heart failure, spine care, and adult / pediatric prevention.

Previously, Scott was the AVP of Division of Quality & Safety with the Geisinger Health System, the largest integrated health delivery system in Pennsylvania. He had primary accountability for the ProvenCare® program, Geisinger Quality Institute, and regulatory performance and measurement.

Scott is a graduate of Williams College, Williamstown, MA and The Dartmouth Institute for Health Policy & Clinical Practice. He grew up in the Upper Valley and is now a resident of Enfield, NH.

Richard K Fox, AB Brown University; MEd Antioch University, Canaan

A resident of Canaan, NH, and now retired, Richard has served in many paid and volunteer capacities: as a former administrative officer and faculty member at Dartmouth College, as executive director of Southeastern Vermont Community Action, as headmaster of Dublin School as the first president of United Way of the Upper Valley and as board and fundraising consultant to numerous colleges, independent schools, and not-for-profit organizations across the country .



Richard receives his primary medical care at the Mascoma Community Health Center. He notes that “The MCHC medical staff diagnosed a disease requiring immediate treatment that saved me from permanent vision loss.”

At MCHC, as a member of the Board of Directors, Richard serves as chair of the Nominating Committee and as a volunteer for the Center’s fundraising activities.

Sandra Hayden, BA (Education & Political Science), MS, Canaan, Board Chair

Mrs. Hayden is currently Chair of the Mascoma Community Healthcare, Inc. Board of Directors. She received her B.A. Degree in Political Science, with a minor in Business Administration, from the University of Delaware. Her career began at Pepsi-Cola Bottling Company of Wilmington, Delaware and Atlantic City, New Jersey as a Personnel Supervisor, later becoming the Vice President of Administration. Subsequently, she served as Vice President of Human Resources for Union Hospital in Elkton, Maryland. Mrs. Hayden later earned her Master’s Degree at Notre Dame University of Maryland, graduating summa cum laude in Educational Leadership. After 16 years as an educator and school administrator, she retired and relocated to Canaan, where she is currently a substitute teacher in the Mascoma Valley Regional School District.

Matthew Mackwood, MD, MPH, Canaan

Matt is an Assistant Professor and has worked with Community & Family Medicine, the Dartmouth Institute for Health Policy and the Clinical Practice Geisel School of Medicine at Dartmouth, Dartmouth-Hitchcock Heater Road Family Medicine. He is an early-career academic family physician at Dartmouth-Hitchcock and has been there since 2018. He believes that he can add professional and community expertise to Mascoma, from supporting the operational and clinical elements in care delivery from my MPH and MD training, as well as the view of someone who lives locally (three houses down from the health center!) with two young kids and a family who all receive medical and/or dental care at the Mascoma Community Health Center. I have spent time in my training and career working in myriad primary care settings: from academic at DH, to a community-based but specialty-integrated care model at Kaiser Permanente in Seattle, to the standalone primary care practice of White River Family Practice as a medical student, to FQHCs in Seattle serving a variety of high-needs populations.



Sean Murphy, BS, Canaan, Treasurer

Sean Murphy is the Senior Manager of Information Technology at Fujifilm Dimatix in Lebanon, New Hampshire. During his twenty-plus years of professional experience, he has gained experience in project, manufacturing, and industrial engineering, as well as various leadership positions in engineering and Information Technology fields. Prior to entering the manufacturing sector, Sean spent five years managing Information Technology in the health care industry. Sean holds a Bachelor's Degree in Industrial Engineering from the University of Arizona, and a Master's Degree in Business Administration from Southern New Hampshire University. Areas of expertise include engineering, project management, information technology, data analysis, and business process development. Sean has held various roles on the MCHC Board of Directors since 2014, including participating in the design and construction of the facility, Chair of the Building Physical Plant & Equipment Committee, and Treasurer. Sean was raised in Vermont, attended college in Arizona, and has lived in Canaan, New Hampshire since 2003 with his wife Cecilia. In his free time, he enjoys spending time with his family, woodworking, and traveling.

**Christopher Partain, BS, MS, Grafton**

Christopher Partain is a Health System Specialist at the White River Junction Department of Veterans Affairs. In his current role, he serves as the Controlled Substance Coordinator, Accreditation Lead, and HRO Committee Member for the hospital. He also worked as a Supervisory Medical Support Assistant managing several outpatient clinics at WRJ VAMC. Prior to moving to Grafton with his wife, he worked in the front office of Concentra, which specializes in occupational medicine, urgent care, and physical therapy. While obtaining his BS degree from Texas Tech University, he served on the Disciplinary Review Board of his fraternity and was a member of the Dr. Bernard Harris Pre-Medical Society, volunteering regularly at the free clinic hosted by Texas Tech University School of Medicine. After high school, he enlisted in the United States Navy as a Hospital Corpsman. While serving as a Fleet Marine Force Corpsman, he deployed three times, once on the Unit Deployment Program to Okinawa with 3/12 Lima, once to Iraq in support of Operation Iraqi Freedom with 3/12 Lima, and lastly on the 31st Marine Expeditionary Unit with 2/5 Weapons Company completing humanitarian efforts in Southeast Asia. Currently, he is working on becoming a Fellow in the American College of Healthcare Executives.



Education: Master of Science in Healthcare Administration, Texas Tech University Health Sciences Center, Lubbock, TX, Bachelor of Science in Exercise Science, Texas Tech University, Lubbock, TX.

Denis Salvail, Canaan

Denis has been a resident of Canaan for 38 years and has been a builder for 40 years. He is interested in quality, affordable healthcare. Denis has been a member of the Canaan Town Budget Committee for ten years and cares deeply for his community and neighbors. Denis, his wife Julie, and his children, Melissa, Jennifer, Philip, and Heidi live and work in Canaan. Denis helped manage the construction of the health center and is the Board member responsible for the physical plant. Denis has also assisted with fundraising over the past 4 years.



Mike Samson, BS, JD, Canaan, Finance Director

Mike Samson believes that the availability and affordability of healthcare is one of the most important issues facing families, employers, and healthcare professionals. He hopes that his background in non-profits, government, education, law, and community health will help to keep community health a reality in Mascoma Valley. Mike has been Canaan's Town Administrator for the past 12 years. Prior to Canaan, he was CEO of a plastic manufacturing firm in Milton, NH; Executive Director and Chairman of the Board of Northeast Resource Recovery; District Manager of Rutland County Solid Waste District in Vermont; Town Manager in Castleton, VT and Poultney, VT for 3 years, practicing attorney for 30 years, middle school and college teacher and school administrator in Washington Northeast Supervisory Union (Plainfield, VT). While in Plainfield, he helped to start Northeast Washington County Community Health: The Health Center - a federally qualified health center, serving six towns in Central Vermont with 14,000 patients. Mike's wife and two of his four children are involved in healthcare.

**Louis Shelzi, Orange, Vice Chair**

I have lived in Orange for the past 23 years with my wife and two children. I have been involved in healthcare for the past 18 years at Dartmouth-Hitchcock in finance and clinical operations, and most recently was the Director of Business Administration in the Value Institute at D-H. The departments in our division are responsible for patient and employee safety, as well as patient experience and performance improvement. I have a greenbelt in Lean Six Sigma from the Thayer School of Engineering at Dartmouth.

My prior work experience includes commercial banking and finance. I graduated with a degree in English from Boston College and I have an MBA from the University of Notre Dame. I have been on a number of boards in the past including David's House and the Friends of Norris Cotton Cancer Center. I have been involved with 4-H for the past 12 years with 10 of those as the organization leader for the Cardigan Mountain Bobcats. I am also a member of the Friends of Mount Cardigan State Park.



I like to give back to the community, and I believe strongly that access to affordable healthcare improves the lives of individuals as well as the community. I look forward to being a part of the success of the Center.

Katie Silvius, Enfield

My passion is health literacy and helping adults with a basic education level navigate through the health system and understand essential health documents. Through my various roles and experiences, I have developed skills in health literacy, Public Health program planning, and program evaluation. I am currently a Learning and Professional Development Consultant at Dartmouth-Hitchcock Medical Center where I work with various departments to create medical education programs, consult on research projects, and evaluate medical education programs. Previously, I have worked as a Curriculum Specialist at Geisel School of Medicine at Dartmouth College, where my work focused on assisting with the design and implementation of an online Master's in Public Health program. I am excited and honored to be able to serve our community through my work with the Mascoma Community Health Center and its mission to provide affordable health care for all.



Peter Thurber, BS, M.Ed, MPH, Canaan

Lifelong New Hampshire residents, Peter and his wife Amy moved to the Upper Valley in 1998 and have lived in Canaan since 1999.

Peter has an extensive background in several domains of health care practice, policy, and administration. He has been a Certified Athletic Trainer for 16 years and has worked locally at the Cardigan Mountain School where he was the school's first Athletic Trainer; designing and developing their first sports medicine program. Following this, Peter returned to school for a Master's degree in Education from Plymouth State University where he practiced and taught for two years before becoming a Clinical Assistant Professor at Colby-Sawyer College; teaching sports medicine in their Athletic Training Education Program for 8 years. During this time, Peter taught coursework in clinical medicine and health care administration and served as President of the New Hampshire Athletic Trainers' Association.



Recently, Peter returned to school and obtained a Master's degree in Public Health from The Dartmouth Institute for Health Policy and Clinical Practice (TDI). He currently works and teaches in the Educational Programs at TDI as a Curriculum Specialist and Course Director. There he helps students, faculty, and staff with their shared mission to understand the intersection of the US healthcare system with the health of communities and to promote policies and programs designed to improve quality, increase access, and control costs.

Charles "Chuck" Townsend, MA, MAT, BS, Canaan

I was born in Daytona Beach, Florida, and after several moves, I am now content that I've moved far enough north. After several years in Alabama, my family moved to New Jersey, and I lived there through my childhood. I moved to Rhode Island for college at Brown, and then detoured to the Philippines for a wonderful hard-working experience as a Peace Corps Volunteer. Liking the out-of-the-city experience helped my wife and me decide to join the back to the land movement in the early '70s. We moved, and I've lived on our Canaan farmstead for the last 52 years.



Having worked in teaching during my Peace Corps experience, I accepted a position as a middle school science teacher. My 17 years of teaching were notable for the development of an experiential learning curriculum and early adoption of the use of computers for classroom learning.

I left teaching to gain an advanced degree in Computer and Information Systems at Dartmouth College, and then worked for DHMC as an information analyst. I became a population health analyst for DHMC administration, preparing studies, for example, of incidence of asthma diagnoses in rural versus central communities, and for example patient referrals to DHMC for procedures that could have been taken care of at community hospitals. I developed a mapping of hospital service areas for all New Hampshire and Vermont hospitals. During and after my time at DHMC I served on a number of N.H. Dept. of Health and Human Services working committees. I also was a founding member of the Mascoma Valley Health Initiative, a predecessor of MCH.

As soon as I retired, I was recruited to run as a Canaan representative to the New Hampshire House, and was elected and served for eight years before retiring from the legislature. I worked on energy and technology legislation as a member of the Science, Technology, and Energy Committee and also on supporting public health legislation. I was honored to be named their Public Health Champion by the N.H. Public Health Association.

Our farmstead is less productive than it was 40 years ago, and our kids have dispersed to thriving lives across the country, but I still enjoy working on the land. I've been a member of the Canaan Historical Society, and a member and vice-chair of the Canaan Planning Board. I enjoy working on Canaan's history and my family's history and genealogy during open time.

Karen Wolk, AB, MSW, MBA, Canaan, Secretary

I am a retired social worker who worked for hospitals and non-profit organizations that help people deal with health issues including cancer, Alzheimer's Disease, and Marfan syndrome. I moved to Canaan from Long Island in 2007, moved to Keene in 2015, and very happily returned to Canaan in December 2017.



I am happy to volunteer for the Mascoma Community Health Center because my many years working in the healthcare field has shown me the importance of easy access to quality, affordable medical care. As a place focused on health and dental care for our community and in our community, I believe the Center has important potential to support and improve the lives of those who seek care there. I am pleased to offer my time and experiences to help the Center be an important resource in the Mascoma Valley.

William A Warren, BS, Enfield

Bill is a self-employed owner and President of a residential building company delivering 256 homes, establishing third largest real estate brokerage in Upper Valley of New Hampshire, property management, and worked with eight development companies out of Enfield, New Hampshire. Bill has a BS Business degree from Whittemore School of Business and Economics at the University of New Hampshire. He has a long tradition of service to the Town of Enfield including Moderator Town of Enfield 1980-1991, Member of Enfield Village Association Economic Development Committee, Original member of the Town of Enfield Tax Increment Finance Committee, and Volunteer for the Shaker Seven Road Race. He has joined the Mascoma Health Center Board to assure the future of its role in providing dental and medical primary care to Mascoma residents. He hopes that his business experience will make the organization stronger and more sustainable.